

'TOUCHPOINT'
CARD

Touchpoint/For Everyone

My identity

My home life

Touchpoint/For Everyone

My expectations

My homelife

Touchpoint/For Everyone

Connecting with the community

My home life

Touchpoint/For Everyone

Involvement in decisions

My homelife

Touchpoint/For Everyone

Talking with staff

My homelife

Touchpoint/For Everyone

The environment

My homelife

Touchpoint/For Everyone

Mealtimes

My home life

Touchpoint/For Everyone

The routine of the place

My homelife

Touchpoint/For Everyone

Talking with relatives

My homelife

Touchpoint/For Everyone

Being involved

My home life

Touchpoint/For Everyone

Speaking up

My homelife

Touchpoint/For Everyone

Meetings in the care home

My homelife

Touchpoint/For Everyone

Looking after each other

My homelife

Touchpoint/For Everyone

Promoting health

My homelife

Touchpoint/For Everyone

Coming into the care home

My homelife

Touchpoint/For Everyone

My learning

My home life

Touchpoint/For Everyone

Getting/ Giving feedback

My home life

Touchpoint/For Everyone

End of life care

My home life

Touchpoint/For Everyone

Taking risks

My homelife

Touchpoint/For Everyone

Caring for residents

My homelife

Touchpoint/For Everyone

Activities

My home life

Touchpoint/For Everyone

Being part of the care home community

My homelife

Touchpoint/For Everyone

Managing change

My homelife



'TOUCHPOINT'
CARD

Touchpoint/Relatives and Residents

Being kept in the loop

My homelife

Touchpoint/Relatives and Residents

Being with other residents

My home life

Touchpoint/Relatives and Residents

Visiting or being visited

My home life

Touchpoint/Relatives and Residents

Getting information/ knowing what is going on

My homelife

Touchpoint/Relatives and Residents

Medicine time

My home life

Touchpoint/Relatives and Residents

Being here at night

My homelife

Touchpoint/Relatives and Residents

Care for your relative

My home life

Touchpoint/Relatives and Residents

My room/space

My homelife

Touchpoint/Relatives and Residents

Going to hospital

My homelife



'TOUCHPOINT'
CARD

Touchpoint/Staff and Students

Working as a member of the team

My home life

Touchpoint/Staff and Students

Working with the team

My home life

Touchpoint/Staff and Students

Achieving outcomes

My home life

Touchpoint/Staff and Students

Working with the inspectorate

My home life

Touchpoint/Staff and Students

Working with my mentor

My home life

Touchpoint/Staff and Students

Giving information to residents

My home life

Touchpoint/Staff and Students

Working with external professionals

My home life

Touchpoint/Staff and Students

Breaktime

My home life



'TOUCHPOINT'
CARD

Touchpoint/Write your own



My homelife

Touchpoint/Write your own



My homelife

Touchpoint/Write your own



My homelife

Touchpoint/Write your own



My homelife